

A Guide To NAATI CCL

Cracking your
CCL TEST



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NAATI CCL Test

- The Credentialed Community Language (CCL) test determines a candidate's ability to convey the meaning of a conversation from English language to LOTE (Language Other Than English) and vice versa.
- It is an in-class test where you will be tested one on one and your test answers will be recorded with the microphone for correction.
- On passing CCL Test, a candidate is awarded five bonus points also known as Credentialed Community Language points, a criterion on point test for Australia immigration visa application.
- Due to unusual circumstances, the NAATI CCL test is currently taken online. You need to create a proper exam set up at your home following the guidelines approved by NAATI. However, the test structure is the same and so is the assessment.
- The CCL test is completely separate to NAATI certification and cannot be considered as a NAATI credential. **You cannot work officially as an Interpreter or Translator. NAATI introduced this test for the candidates who are seeking for 5 points.**

Value of CCL Test

- This test is ideal for people who are looking for the crucial 5 more points to get their invitation for **189, 190 and 489**.
- It is much easier to crack NAATI's CCL test than its previous exams because of low difficulty level.
- There are no prerequisites like proving English proficiency by appearing in exams such as IELTS, PTE etc.
- Easy way to get five points by appearing in a single exam (No requirement of Intercultural and Ethical competency testing which is part of other NAATI tests)

Demand for the Test

- NAATI conducts CCL tests periodically. You have to be very vigilant about the dates as the dates are not readily available. It's first come first serve based.
- There is no limit for the number of times to appear for a NAATI CCL test.

Test Description

The NAATI CCL test involves two dialogue tasks delivered through recorded materials. You will be listening to recordings of alternating segments of a conversation between an English speaker and a Language Other Than English (LOTE) speaker. The CCL test assesses the candidate's ability to comprehend source utterances (in English or the LOTE) and reproduce them in the target language with a reasonable level of accuracy and following the linguistic norms and conventions of both languages.

The test dialogues will require meaning transfer skills in both language directions and each of the dialogues will be from different topic.

The duration of the test is 20 minutes. Additional 15 minutes are given to read exam instructions.



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How is the CCL Test taken?

- The candidate activates each recording by themselves.
- A chime will be heard 5 seconds after the end of each segment.
- The candidate starts interpreting the segment after the chime.
- The response is recorded.
- Candidate activates the recording to play the next segment.

This process repeats till the candidate completes the test.

Test Topics

The dialogues featured in the test contains day-to-day topics which typically form a part of daily life in Australian society. The number of topics covered in the NAATI Test are limited and the routine topics covered in test dialogues are

- Health
- Legal
- Consumer Affairs
- Education
- Housing
- Financial
- Employment
- Immigration/Settlement
- Social Services
- Insurance
- Business
- Community

Languages to choose from

- Albanian
- Arabic
- Assyrian
- Bangla
- Bosnian
- Bulgarian
- Burmese
- Cantonese
- Croatian
- Czech
- Dari
- Dutch
- Filipino
- Finnish
- French
- German
- Greek
- Gujarati
- Hazaragi
- Hindi
- Hungarian
- Indonesian
- Italian
- Japanese
- Khmer
- Korean
- Lao
- Malay
- Mandarin
- Nepali
- Pashto
- Persian
- Polish
- Portuguese
- Punjabi
- Romanian
- Russian
- Serbian
- Sinhalese
- Somali
- Spanish
- Swahili
- Tamil
- Telugu
- Thai
- Tigrinya
- Turkish
- Urdu
- Vietnamese



** NOTE:
Languages available for testing can change.
This list was accurate at the time of publication.

Cities where the test is conducted



Please note that NAATI CCL test is only available in Australia and not any other country. If you wish to take the test, then you have to be physically present in Australia at that time. International candidates (who have lodged their EOI from their home country) can visit Australia on any other visa such as Tourist or Business visitor visa etc. to appear in the test.



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-  IT Professional Year (PYP)
-  Engineering Professional Year

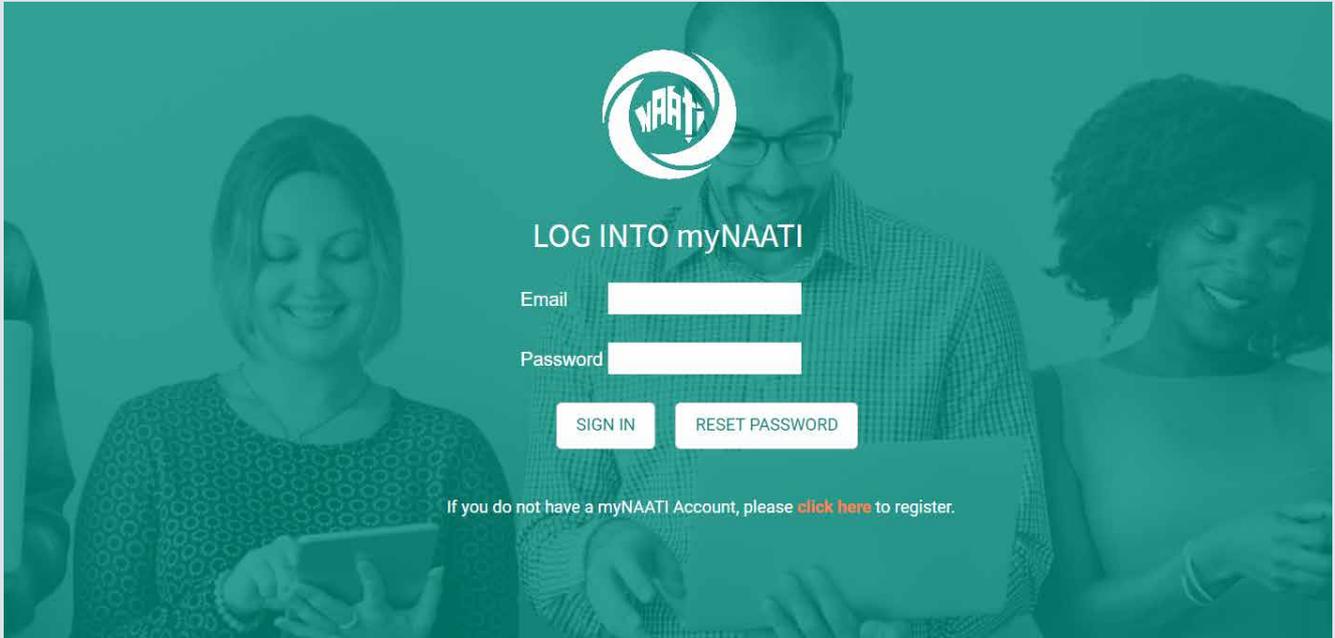
 **03 9900 7222** to Speak with Our Staff or
 info@pyaustralia.com.au

How to apply for the test?

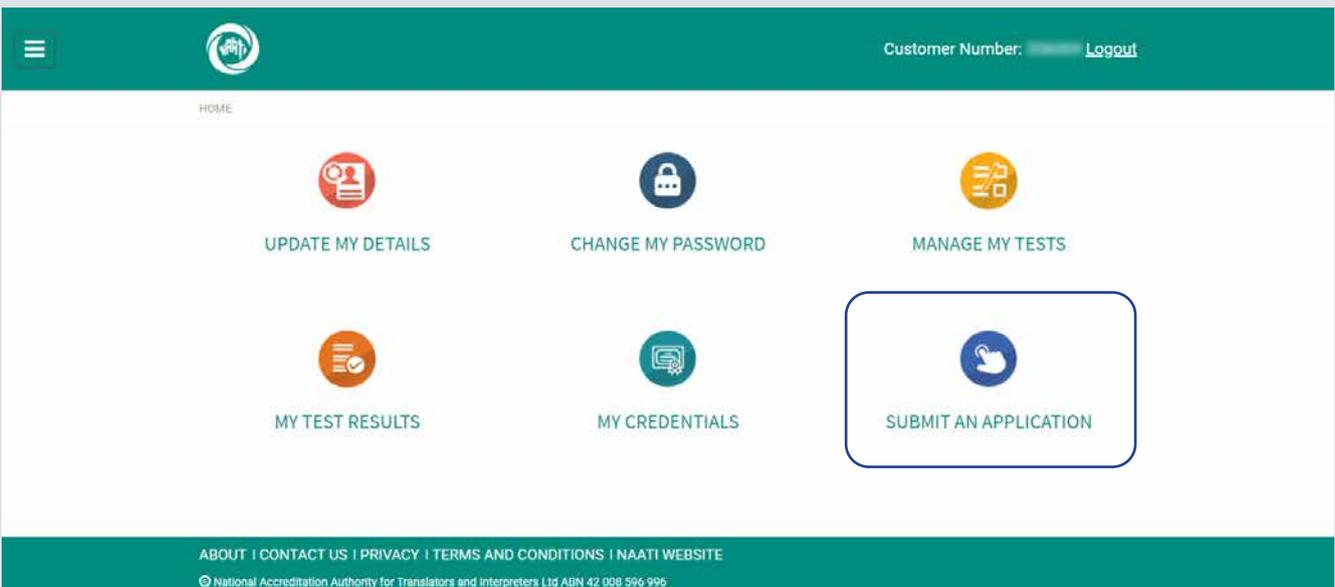
1 Lodge your application online via NAATI website

There are 9 easy Steps to follow:

1. To apply for the test, Register yourself on the NAATI Customer Portal <https://my.naati.com.au/>.

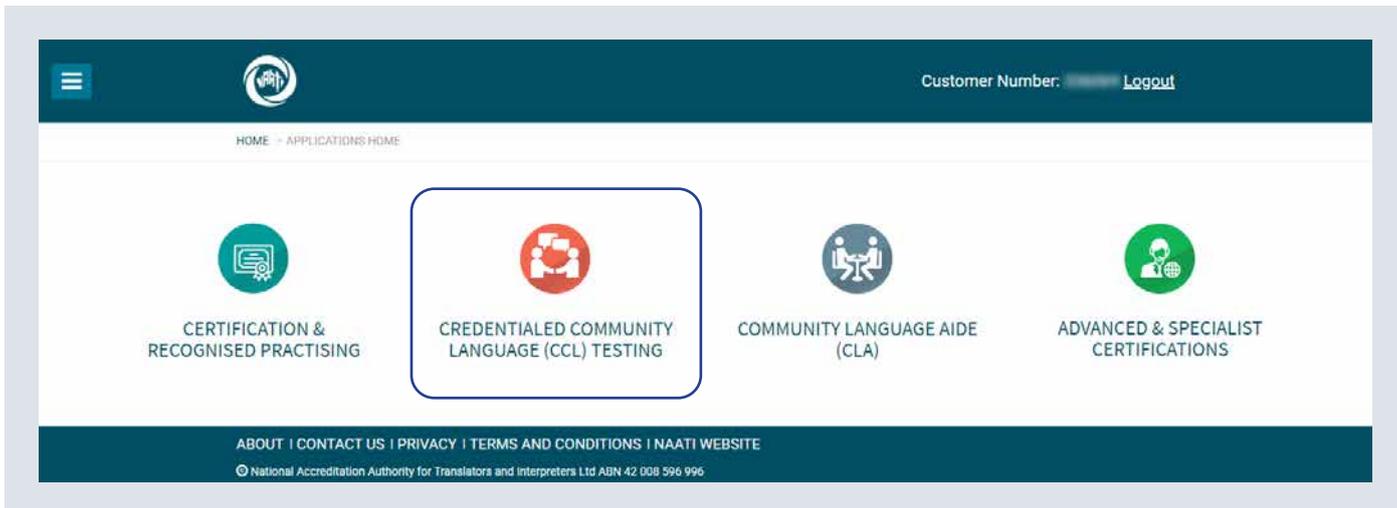


2. Click on the 'Submit an Application' button to start.



(Source: <https://my.naati.com.au/>)

3. Choose 'Credentialed Community Language (CCL) Testing'.



4. Fill in your Personal Details.

Identity evidence we will accept.

Title <input type="text"/>	First Name <input type="text"/>	Middle Names <input type="text"/>	Family Name <input type="text"/>
Gender <input type="text"/>	Date of Birth <input type="text"/> <small>Format dd/mm/yyyy</small>	Country of Birth <input type="text"/>	
<small>Please enter your email address for correspondence.</small>		Verify Email	
Email <input type="text"/>		<input type="text"/>	
<small>Have you been provided a Customer Number? If so, please enter your Customer Number.</small>			
Customer No. <input type="text"/>			

NEXT

5. In the 'Why are you taking the test?' section, always choose 'To obtain Credentialed Community Language Points'.

Enter Address

This field is required.

Country

Phone Number

This field is required.

Why are you taking this test?

- To work as a translator or interpreter
- To obtain a skills assessment for migration purposes
- To obtain Credentialed Community Language Points

NEXT

(Source: <https://my.naati.com.au/>)

6. Select your preferred LoTE Language.

Language

What Language Other Than English (LOTE) are you seeking to sit the test in?
If your language is not listed, please contact us.

Hindi

NEXT

7. Select your preferred Test Location & Session.

Test Location

Please select your preferred test location.

Online, ONL

Below is a list of indicative Test Sessions.
You will only be able to select the Test Session after your application has been assessed by NAATI.

17/05/2022	11:00 AM to 1:00 PM at CCL Online testing · Credentialed Community Language Test · Hindi ·	Seats Available
17/05/2022	1:00 PM to 3:00 PM at CCL Online testing · Credentialed Community Language Test · Hindi ·	Seats Available
17/05/2022	3:00 PM to 5:00 PM at CCL Online testing · Credentialed Community Language Test · Hindi ·	Seats Available
01/06/2022	11:00 AM to 1:00 PM at CCL Online testing · Credentialed Community Language Test · Hindi ·	Seats Available

8. Upload your Australian Passport Size photo.

Attachments

If you have not already done so, please upload an Australian passport size photo.

Click or drag to preview a new photo

NEXT

(Source: <https://my.naati.com.au/>)

9. Upload the required files.

Please upload the required files for this application.

✓ Identification

Picture1.jpg
(51.09 KB)

Do you agree to the Terms and Conditions?

Yes
 No

FINISH

10. Note down the reference number you get on submitting the application.

APPLICATION SUBMITTED SUCCESSFULLY

Thank you for submitting your application to NAATI. Here is your application number for future reference: **APP550925**

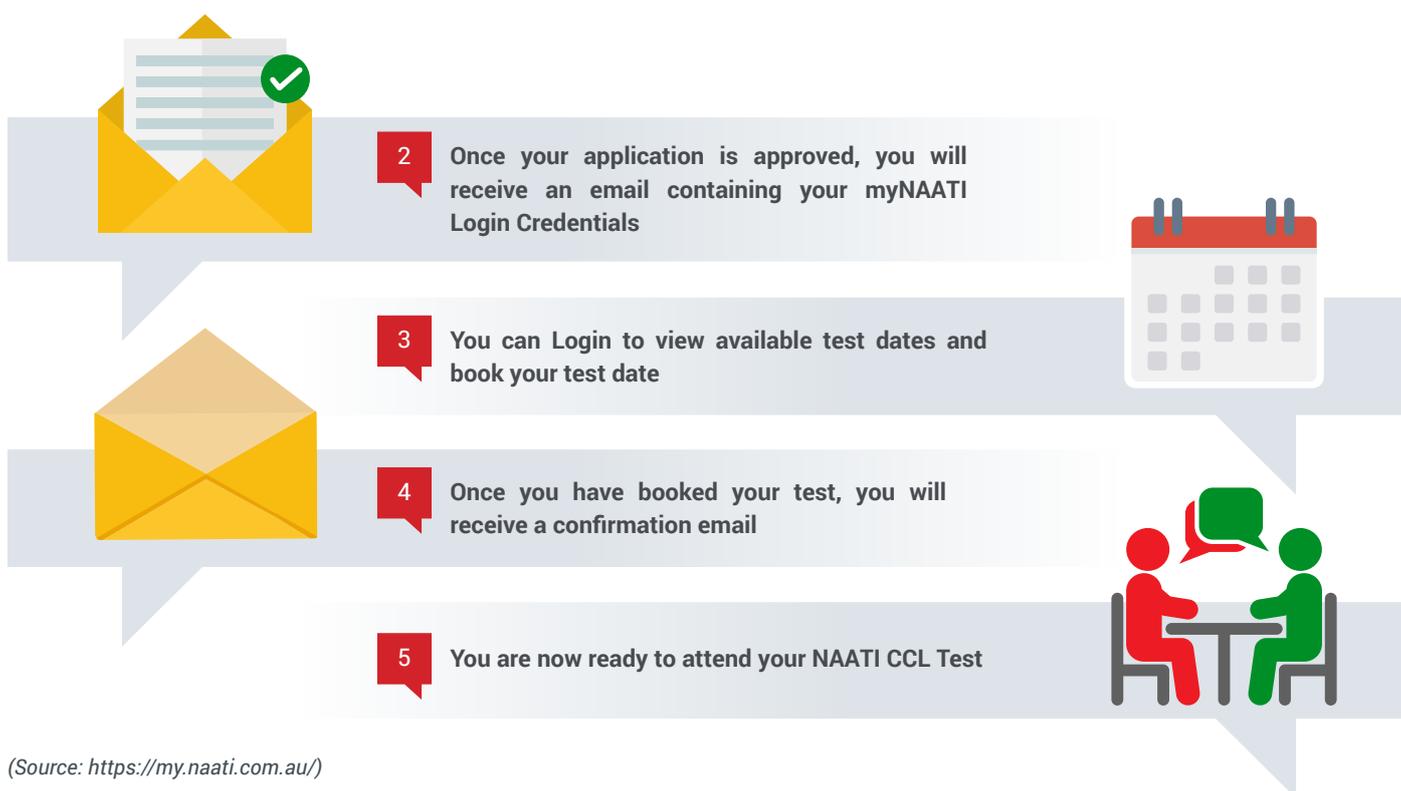
We have also emailed you this information as confirmation.

What happens now?

1. Your application will be added to the processing queue for NAATI to check. This can take 1 week or more.
2. Your application will be checked. Once approved you will receive email confirmation. You will then be able to log in to myNAATI, select a test date and make payment.

NOTE: CCL test places are in high demand. You should plan ahead as there may be a gap of several months before you can sit a test.

[Click here](#) to return to the NAATI CCL testing information page.



(Source: <https://my.naati.com.au/>)

Test Fees

NAATI CCL Test fees is subjected to change.

Credentialed Community Language (CCL)
Test Fee (including GST)

AUD 800

How to pay?

Three options:



Credit Card - Pay while lodging the application



Direct Debit - NAATI will send you bank details within 24 hours. Pay within 7 days

	BANKING _____
	<small>YOUR NAME Your address Your city, Your state, Your zip code</small>
	PAY TO THE ORDR OF _____ \$ _____
	Authorized Signature _____ 1234 5678-897654321

Pay by Cheque - Deposit money in NAATI's office

Test Rescheduling, Withdrawal and Cancellation Fees

- Test sessions cannot be rescheduled within 7 days of the final test date.
- Rescheduling within 7 days of the test will be considered as cancellation.
- If the candidate happens to cancel his application more than 7 days to his test date, only 70% refund of the test fee will be provided.
- Only under the evidence of a serious circumstance such as serious injury, hospitalization, trauma will the candidate be eligible for refund or cancellation reported till 8 AM on the exam day.
- Non - attendance on the test day will result in zero refund.



DOWNLOAD CCL Tutorials app now

& boost your preparation!

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Tiếng Việt

नेपाली

普通话

اردو

ਪੰਜਾਬੀ



FEATURES

CCL Guidebook

Complete NAATI CCL Guide:
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Brush up & improve your
vocabulary

CCL Tips & Strategies

Regularly updated blog with
CCL Tips & Strategies

Mock Tests

Mock Tests with answers in
6 languages: Hindi, Punjabi, Urdu,
Nepali, Vietnamese & Chinese

Check your Eligibility

Check your eligibility for
Australia & Canada visa

Real-time test conditions

Prepare yourself for the actual test by
practising under real-time test conditions



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app.ccltutorials.online

How are CCL test marked?

- CCL tests are marked independently by at least two trained examiners.
- Each examiner will consider whether any significant distortions of meaning, omissions or insertions are present.
- Clarity of language and register are also considered, particularly where this impacts on the effectiveness of meaning transfer.
- The opinion of each examiner is taken into account in determining whether the candidate is successful. In situations where the examiners disagree about the performance of the candidate additional examiners will be involved in determining the final result.

Marking, Assessment and Re-evaluation of the test

The candidate is marked on **Language Quality** and **Language Register**. This implies the client's ability to use appropriate grammar, pronunciation, vocabulary and register in English and Language Other Than English (LOTE).

Assessment of the test is done by two examiners individually and the final score is marked.

If the candidate applies for reevaluation of his/her result, he/she will not be eligible for a new application until the reevaluation outcome is released. An applicant can fill in the reevaluation application from his NAATI account at the mentioned fee and not more than 30 days from the day the test result was issued.

CCL candidates must be able to:

participate effectively in exchanges where relatively simple information is exchanged without any great deviation from the norms of pronunciation, with reasonable accuracy, standard of expression, style and register; and give the sense of what is said by the speakers and demonstrate good quality language in both English and the LOTE.

Errors for which the examiners deduct a candidate's score are:

- Accuracy (correctness of information)
- Distortions (misrepresentation of information)
- Omissions (removal of information)
- Insertions (addition of information)

Opinions of both examiners are considered in determining whether the candidate has passed the NAATI CCL Test or not. In case, if one of the examiners disagree regarding the performance of the candidate, additional examiners get involved in finalizing the result.



Criteria to pass

CCL Test comprises of **two dialogues**; each worth **45 marks**. In order to pass the test, a candidate requires at least **29 marks** in each dialogue and an overall score of **63 out of 90**.

The result for the CCL Test will be given as:

- PASS: 63 or higher (marks out of 90)
- MARGINAL FAIL: Between 58 and 62.5
- CLEAR FAIL: Less than 58 marks

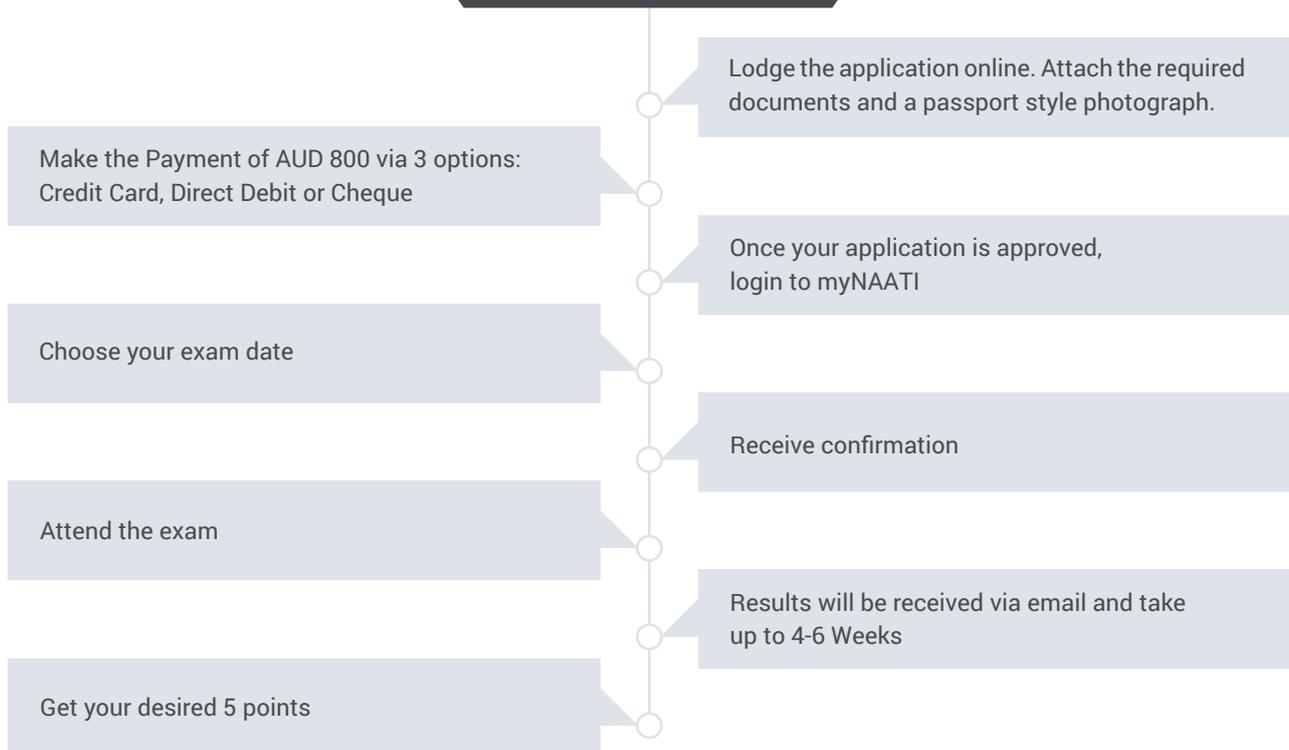
In situations where a candidate achieves 23 out of 45 in Dialogue 1, 41 out of 45 in Dialogue 2 and an Overall Score of 64 out of 90, the result given will be CLEAR FAIL as the candidate hasn't achieved required score in Dialogue 1 (i.e. 29).

(Source: <https://www.naati.com.au/MyNaati/Apply>)

When can you expect your results?

Results come out within 4-6 Weeks starting from the test date. NAATI CCL results are valid for 3 years from the date of issue.

Timeframe for a CCL candidate





Test rules Do's and Don'ts

- In order to be admitted to the test session, candidates will need to provide proof of their identity (i.e. the photo ID provided with your application – normally passport).
- All students will be required to complete the system check 48 hours prior to the test following the instructions shared by Proctor Exam via e-mail. This email is shared approximately one week prior to the test day.
- Once completed, you will receive an email with the test link. In case you haven't, do reach out to NAATI Officials.
- The test duration is 20 minutes and candidates will be given extra 15 minutes to read the test instructions. Candidates are required to be online at the advised time. Latecomers won't be tested.
- Prior to the test, candidates need to show their proof of identity to the camera. If there is any doubt about your identity the test will not be issued.
- You would require Google products during the test so ensure you have access to and also install the latest version of the Google Chrome browser.
- Due to security requirements, you ain't permitted to pause the test or leave the test environment once it has started.
- Once your test is over, you must leave the test venue and are not permitted to return for the remainder of that day.

Test supervision

- Test video and audio are recorded. Suspicious behaviour by candidates will be flagged and might need clarifications.
- Breach of defined test conditions will result in the cancellation of the test.
- For technical support during the test, a chat option, a dedicated call line and an emailing option are available.



CCL TUTORIALS
online

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with CCL Tips & Tricks

Specific instructions for candidates

Equipment allowed

- A blank pen and paper are allowed.
- Huawei P30, Google Pixel 3, Sony Xperia, iPhone 6, and OnePlus mobiles cannot be used as the second camera.
- Tablet and phones aren't supported, candidate must use computer or laptop for test-taking.
- Bluetooth and wireless headsets are not recommended.
- If you use a public WIFI network, it is possible that access to the test will be restricted.



Repeats policy (Lifeline)

You may repeat any segment prior to starting the interpretation. In such instances, the entire segment is repeated. **The first repetition in each dialogue can be requested without penalty; however more than one request for repetition can be penalized by the examiner.**

So be careful while using the repeat lifeline and try to avoid penalties.

Clarifications, repeats, pauses and corrections

- Lengthy pauses and repeated reworking of segments will be viewed as distracting from the dynamics of the test task.
- If you realize during the test that you have made an error, you are permitted to insert a correction of that part before continuing.
- Use (Sorry I'll just say that part again) as a preface when you want to speak the dialogue correctly.

How to prepare for the exam?

CCL Tutorials (ccltutorials.online and CCL Tutorials app)

Aussizz Group has introduced a designated web & app platform for prospective CCL Test takers to provide seamless NAATI CCL Test preparation. The platform, with help of industry experts, facilitates online coaching, vocab bank, informative blogs, best practices, tips & tricks, practice & study materials to help applicants crack the test and achieve 5 Australia PR points.

- High-quality Practice materials in major languages
- Carefully curated voice recordings for practice
- Best suited Interpretation (LOTE and English) "Blue Prints"
- Glossary section for difficult vocabularies
- Test Format
- Mock Tests to evaluate your preparation

Get "CCL coaching in your pocket" with all of the above features through Aussizz CCL app

Other important tips

- Choose a LOTE (Language Other than English) you are confident about that you can understand and speak it well. You don't need to know how to write or read that language, only conversation is part of this test.
- Try and practice the LOTE every day till your test day arrives.
- Record passages from radio and television and repeat those sentences. This will help you to get the right pronunciation and also enhance your vocabulary.
- Take your peers' help and ask them to read a sentence from a passage and you can translate it in your LOTE. Make sure you record those answers. It will help you understand better.
- Go to government departments and pick up literature in both English and your LOTE. View them critically and try to learn as much terminology as possible.

SAMPLE PRACTICE DIALOGUES

You will hear two dialogues picked from a conversation between an English speaker and a LOTE (Language other than English) speaker. You are required to interpret into the other language what each speaker says. As soon as each speaker finishes a segment you will hear this sound (chime). You may take notes if you wish and should begin interpreting only a few seconds after the sound.



**PRACTICE ONLINE AND
EXCEL IN IELTS TEST**

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Practice Dialogue Hindi

The following dialogue takes place between Mr. Jack Paul, a private health insurance consultant and Hindi-speaking Mr. Rahul who wants to inquire about the upgradation of his current Overseas Student Insurance Cover

The dialogue begins now:

Mr. Jack Paul	Good Morning, Mr. Rahul. My name is Jack Paul and I am a consultant for ABC health insurance company. How can I help you today?
Mr. Rahul	नमस्ते जैक जी। मेरे पास आपके लिए एक सवाल है। मैं अभी आपकी कंपनी के विदेशी चार्ट बीमा पालिसी योजना का सदस्य हूँ। परन्तु अब मैं इससे बदलना के लिए देख रहा हूँ
Mr. Jack Paul	Well sure, I can help with you that, but I would like to know what changes you want in the current plan? Also, have your visa status changed recently?
Mr. Rahul	अभी तोह मैं छात्र वीसा पर हूँ, पर मैंने अपनी पढ़ाई पूरी करली है और मैं यहाँ पर अपने अस्थायी निवास वीसा का आवेदन करूँगा। क्या आप मुझे कुछ योजनाओं की सलाह दे सकते हैं ?

How to respond

In Online testing, you would need to activate the segment.
Interpret each segment after you hear the sound (chime).

Mr. Jack Paul	Good Morning, Mr. Rahul. My name is Jack Paul and I am a consultant for ABC health insurance company. How can I help you today?
	CHIME (After hearing this sound, start interpreting immediately)
	Word Count: 25
Ideal Interpretation	नमस्ते, मिस्टर राहुल। मेरा नाम जैक पॉल है और मैं एक्स स्वयायस्थ बीमा कंपनी में एक सलाहकार हूँ। मैं आज आपकी कैसे सहायते कर सकता हूँ ?
Mr. Rahul	नमस्ते जैक। मेरे पास आपके लिए एक सवाल है। मैं अभी आपकी कंपनी के विदेशी छात्र बीमा पालिसी योजना का सदस्य हूँ। परन्तु अब मैं इससे बदलना के लिए देख रहा हूँ
	CHIME (After hearing this sound, start interpreting immediately)
	Word Count: 32
Ideal Interpretation	Good morning Mr. Jack. I have a query for you. I am currently a member of overseas student insurance policy plan with your company. But now I am looking forward to change it.
Mr. Jack Paul	Well sure, I can help with you that, but I would like to know what changes you want in the current plan? Also, have your visa status changed recently?
	CHIME (After hearing this sound, start interpreting immediately)
	Word Count: 29
Ideal Interpretation	जी जरूर, मैं उसके लिए आपकी मदद कर सकता हूँ, परन्तु मैं जाना चाहता हूँ की आप माजूदा योजना में क्या बदलाव चाहते हैं ? क्या आपकी वीसा स्थिति भी बदल गयी है अब ?
Mr. Rahul	अभी तोह मैं छात्र वीसा पर हूँ, पर मैंने अपनी पढ़ाई पूरी करली है और मैं यहाँ पर अपने अस्थायी निवास वीसा का आवेदन करूँगा। क्या आप मुझे कुछ योजनाओं की सलाह दे सकते हैं ?
	CHIME (After hearing this sound, start interpreting immediately)
	Word Count: 35
Ideal Interpretation	Currently I am still on student visa, but I have finished my studies and going to put an application for my temporary residency visa here. Can you please suggest me some plans for that?

The total word count for one complete dialogue will be approximately 300 words.
(approximately 150 each for both Language English and Hindi).

Practice Dialogue Mandarin

The following dialogue takes place between Mr. Jack, a private health insurance consultant and Mandarin-speaking Mr. Rahul who wants to inquire about the upgradation of his current Overseas Student Insurance Cover.

The dialogue begins now:

Mr. Jack	Good Morning, Mr. Rahul. My name is Jack and I am a consultant for ABC health insurance company. How can I help you today?
Mr. Rahul	早上好, 杰克先生。我想咨询一下。我持有你公司海外学生保险。但是我想要改变它。
Mr. Jack Paul	Well sure, I can help with you that, but I would like to know what changes you want in the current plan? Also, have your visa status changed recently?
Mr. Rahul	目前我还是持有学生签证, 但是我已经完成了我的学业, 想要在这里申请临时居住签证。你能给我推荐一些计划吗?

How to respond

In Online testing, you would need to activate the segment.
Interpret each segment after you hear the sound (chime).

Mr. Jack	Good Morning, Mr. Rahul. My name is Jack and I am a consultant for ABC health insurance company. How can I help you today?
	CHIME (After hearing this sound, start interpreting immediately)
Ideal Interpretation	早上好, Rahul先生。我的名字是杰克, 我是ABC 健康保险公司的顾问。您今天需要帮忙吗?
Mr. Rahul	早上好, 杰克先生。我想咨询一下。我持有你公司海外学生保险。但是我想要改变它。
	CHIME (After hearing this sound, start interpreting immediately)
Ideal Interpretation	Good morning Mr. Jack. I had a query for you. I am currently a member of overseas student insurance policy plan with your company. But now I am looking forward to change it.
Mr. Jack	Well sure, I can help with you that, but I would like to know what changes you want in the current plan? Also, have your visa status changed recently?
	CHIME (After hearing this sound, start interpreting immediately)
Ideal Interpretation	当然, 我可以帮助你, 但是我想知道你想怎么改变你目前的计划呢? 另外, 你的签证状态最近有变化吗?
Mr. Rahul	目前我还是持有学生签证, 但是我已经完成了我的学业, 想要在这里申请临时居住签证。你能给我推荐一些计划吗?
	CHIME (After hearing this sound, start interpreting immediately)
Ideal Interpretation	Currently I am still on student visa, but I have finished my studies and going to put an application for my temporary residency visa here. Can you please suggest me some plans for that?

The total word count for one complete dialogue will be approximately 300 words.
(approximately 150 each for both Language English and Mandarin).

Practice Dialogue Nepali

The following dialogue takes place between Mr. Jack Paul, a private health insurance consultant and Nepali-speaking Mr. Rahul who wants to inquire about the upgradation of his current Overseas Student Insurance Cover

The dialogue begins now:

Mr. Jack Paul	Good Morning, Mr. Rahul. My name is Jack Paul and I am a consultant for ABC health insurance company. How can I help you today?
Mr. Rahul	शुभ प्रभात श्री जैक। हजुर लाई एउटा प्रश्न थियो। म हालमा तपाईंको कम्पनीसँग विदेश विद्यार्थी बीमा नीति योजनामा छु। तर अब म यसलाई परिवर्तन गर्न चाहन्छु।
Mr. Jack Paul	Well sure, I can help with you that, but I would like to know what changes you want in the current plan? Also, have your visa status changed currently?
Mr. Rahul	हाल म अझै पनि एक विद्यार्थी भिसामा छु, तर मैले मेरो अध्ययन पूरा गर्ने र यहाँ मेरो अस्थायी अवस्थित भिसाको लागि आवेदन गर्नेछु। के तपाईं मलाई केही योजनाहरू सुझाव दिन सक्नुहुन्छ?

How to respond

In Online testing, you would need to activate the segment.
Interpret each segment after you hear the sound (chime).

Mr. Jack Paul	Good Morning, Mr. Rahul. My name is Jack Paul and I am a consultant for ABC health insurance company. How can I help you today?
	CHIME (After hearing this sound, start interpreting immediately)
	Word Count: 25
Ideal Interpretation	शुभ प्रभात, श्री राहुल। मेरो नाम जैक पल हो, र म एबीसी स्वास्थ्य बीमा कम्पनीको लागि एक सल्लाहकार हुँ। म आज हजुरको कसरी मद्दत गर्न सक्छु?
Mr. Rahul	शुभ प्रभात श्री जैक। हजुर लाई एउटा प्रश्न थियो। म हालमा तपाईंको कम्पनीसँग विदेश विद्यार्थी बीमा नीति योजनामा छु। तर अब म यसलाई परिवर्तन गर्न चाहन्छु।
	CHIME (After hearing this sound, start interpreting immediately)
	Word Count: 32
Ideal Interpretation	Good morning Mr Jack. I had a query for you. I am currently on overseas student insurance policy plan with your company. But now I am looking forward to change it.
Mr. Jack Paul	Well sure, I can help with you that, but I would like to know what changes you want in the current plan? Also, have your visa status changed currently?
	CHIME (After hearing this sound, start interpreting immediately)
	Word Count: 29
Ideal Interpretation	निश्चित रूपमा, म तपाईंलाई मद्दत गर्न सक्छु, तर म यो जान्न चाहन्छु कि हालको योजनामा तपाईं कुन परिवर्तन चाहनुहुन्छ ? साथै, तपाईंको भिसा स्थिति हालै परिवर्तित भएको हो ?
Mr. Rahul	हाल म अझै पनि एक विद्यार्थी भिसामा छु, तर मैले मेरो अध्ययन पूरा गर्ने र यहाँ मेरो अस्थायी अवस्थित भिसाको लागि आवेदन गर्नेछु। के तपाईं मलाई केही योजनाहरू सुझाव दिन सक्नुहुन्छ?
	CHIME (After hearing this sound, start interpreting immediately)
	Word Count: 35
Ideal Interpretation	Currently I am still on student visa, but I have finished my studies and going to put an application for my temporary residency visa here. Can you please suggest me some plans for that?

The total word count for one complete dialogue will be approximately 300 words.
(approximately 150 each for both Language English and Nepali).

Practice Dialogue Punjabi

The following dialogue takes place between Mr. Jack Paul, a private health insurance consultant and Punjabi -speaking Mr. Rahul who wants to inquire about the upgradation of his current Overseas Student Insurance Cover.

The dialogue begins now:

Mr. Jack Paul	Good Morning, Mr. Rahul. My name is Jack Paul and I am a consultant for ABC health insurance company. How can I help you today?
Mr. Rahul	ਸੁਭਸਚੰਤ ਮੇਰੇ ਕੋਲ ਤੁਹਾਡੇ ਲਈ ਇੱਕ ਸਵਾਲ ਸੀ। ਮੈਂ ਇਸ ਸਮੇਂ ਤੁਹਾਡੀ ਕੰਪਨੀ ਨਾਲ ਸਵਦੇਸੀ ਸਵਸਦਆਰਥੀ ਬੀਮਾ ਪਾਸਲਸੀ ਯੋਜਨਾ ਤੇ ਹਾਂ। ਪਰ ਹੁਣ ਮੈਂ ਇਸ ਨੂੰ ਬਦਲਣ ਦੀ ਉਮੀਦ ਕਰ ਸਰਹਾ ਹਾਂ।
Mr. Jack Paul	Well sure, I can help with you that, but I would like to know what changes you want in the current plan? Also, have your visa status changed currently?
Mr. Rahul	ਵਰਤਮਾਨ ਸਵੱਚ ਮੈਂ ਅਜੇ ਵੀ ਸਵਸਦਆਰਥੀ ਵੀਜ਼ਾ ਤੇ ਹਾਂ, ਪਰ ਮੈਂ ਆਪਣੀ ਪੜ੍ਹਾਈ ਪ ਰੀ ਕਰ ਲਈ ਹੈ ਅਤੇ ਇੱਥੇ ਮੇਰੇ ਅਸਥਾਈ ਸਰਹਾਇਸੀ ਵੀਜ਼ੇ ਲਈ ਅਰਜੀ ਦੇਣ ਜਾ ਸਰਹਾ ਹਾਂ। ਕੀ ਤੁਸੀਂ ਮੈਨੂੰ ਇਸ ਬਾਰੇ ਕੁਝ ਯੋਜਨਾਵਾਂ ਲਈ ਸੁਝਾਅ ਦੇ ਸਕਦੇ ਹੋ?

How to respond

In Online testing, you would need to activate the segment.
Interpret each segment after you hear the sound (chime).

Mr. Jack Paul	Good Morning, Mr. Rahul. My name is Jack Paul and I am a consultant for ABC health insurance company. How can I help you today?
	CHIME (After hearing this sound, start interpreting immediately)
Ideal Interpretation	ਸੁਭਚੰਦ, ਸਰੀ ਰਾਹੁਲ ਮੇਰਾ ਨਾਮ ਜੈਕ ਪਾਲ ਹੈ ਅਤੇ ਮੈਂ ਏਬੀਸੀ ਦੇ ਸਸਹਤ ਬੀਮਾ ਕੰਪਨੀ ਲਈ ਸਲਾਹਕਾਰ ਹਾਂ। ਅੱਜ ਮੈਂ ਤੁਹਾਡੀ ਸਕਵੇ ਮਦਦ ਕਰ ਸਕਦਾ ਹਾਂ?
Mr. Rahul	ਸੁਭਸਚੰਤ ਮੇਰੇ ਕੋਲ ਤੁਹਾਡੇ ਲਈ ਇੱਕ ਸਵਾਲ ਸੀ। ਮੈਂ ਇਸ ਸਮੇਂ ਤੁਹਾਡੀ ਕੰਪਨੀ ਨਾਲ ਸਵਦੇਸੀ ਸਵਸਦਆਰਥੀ ਬੀਮਾ ਪਾਸਲਸੀ ਯੋਜਨਾ ਤੇ ਹਾਂ। ਪਰ ਹੁਣ ਮੈਂ ਇਸ ਨੂੰ ਬਦਲਣ ਦੀ ਉਮੀਦ ਕਰ ਸਰਹਾ ਹਾਂ।
	CHIME (After hearing this sound, start interpreting immediately)
Ideal Interpretation	Good morning Mr. Jack. I had a query for you. I am currently on overseas student insurance policy plan with your company. But now I am looking forward to change it.
Mr. Jack Paul	Well sure, I can help with you that, but I would like to know what changes you want in the current plan? Also, have your visa status changed currently?
	CHIME (After hearing this sound, start interpreting immediately)
Ideal Interpretation	ਚੰਗੀ ਤਰਹਾਂ, ਮੈਂ ਤੁਹਾਡੀ ਮਦਦ ਕਰ ਸਕਦਾ ਹਾਂ, ਪਰ ਮੈਂ ਜਾਣਨਾ ਚਾਹਾਂਗਾ ਸਕ ਤੁਸੀਂ ਮੌਜ ਦਾ ਯੋਜਨਾ ਸਵਚ ਸਕਹੜੀਆਂ ਤਬਦੀਲੀਆਂ ਕਰਨੀਆਂ ਚਾਹੁੰਦੇ ਹੋ? ਇਸ ਦੇ ਨਾਲ, ਕੀ ਤੁਹਾਡੇ ਵੀਜ਼ੇ ਦੀ ਸਸਥਤੀ ਵਰਤਮਾਨ ਸਵੱਚ ਬਦਲ ਗਈ ਹੈ?
Mr. Rahul	ਵਰਤਮਾਨ ਸਵੱਚ ਮੈਂ ਅਜੇ ਵੀ ਸਵਸਦਆਰਥੀ ਵੀਜ਼ਾ ਤੇ ਹਾਂ, ਪਰ ਮੈਂ ਆਪਣੀ ਪੜ੍ਹਾਈ ਪ ਰੀ ਕਰ ਲਈ ਹੈ ਅਤੇ ਇੱਥੇ ਮੇਰੇ ਅਸਥਾਈ ਸਰਹਾਇਸੀ ਵੀਜ਼ੇ ਲਈ ਅਰਜੀ ਦੇਣ ਜਾ ਸਰਹਾ ਹਾਂ। ਕੀ ਤੁਸੀਂ ਮੈਨੂੰ ਇਸ ਬਾਰੇ ਕੁਝ ਯੋਜਨਾਵਾਂ ਲਈ ਸੁਝਾਅ ਦੇ ਸਕਦੇ ਹੋ?
	CHIME (After hearing this sound, start interpreting immediately)
Ideal Interpretation	Currently I am still on student visa, but I have finished my studies and going to put an application for my temporary residency visa here. Can you please suggest me some plans for that?

The total word count for one complete dialogue will be approximately 300 words.
(approximately 150 each for both Language English and Punjabi).

Practice Dialogue Tamil

The following dialogue takes place between Mr. Jack Paul, a private health insurance consultant and Tamil -speaking Mr. Rahul who wants to inquire about the upgradation of his current Overseas Student Insurance Cover.

The dialogue begins now:

Mr. Jack Paul	Good Morning, Mr. Rahul. My name is Jack Paul and I am a consultant for ABC health insurance company. How can I help you today?
Mr. Rahul	காலவை வணக்கம் திரு. ஜெக். எனக்கு உங்களிடம் கட்டை ஒரு கள்வி இருக்கிறது. நான் இப்போது உங்கள் நிறுவனத்தின் வளினாட்டு மாணவர் காப்பீட்டு கொள்கை திட்டத்தின் உறுப்பினராக உள்ளேன். ஆனால் இப்போது நான் வறோ காப்பீட்டு திட்டத்திற்கு மாற விரும்புகிறேன்.
Mr. Jack Paul	Well sure, I can help with you that, but I would like to know what changes you want in the current plan? Also, have your visa status changed currently?
Mr. Rahul	நிச்சயமாக நான் உங்களுக்கு உதவ முடியும். ஆனால் உங்களுக்கு எந்த விதமான மாற்றங்கள் தற்போது தய திட்டத்தில் தேவைப்படுகிறது என்று எனக்கு தெரிய வண்டும்? மலும், தங்களுடைய அயல் நாட்டு நுழைவவ சான்று நிலையில் ஏதும் மாற்றம் இருக்கிறதா?

How to respond

In Online testing, you would need to activate the segment.
Interpret each segment after you hear the sound (chime).

Mr. Jack Paul	Good Morning, Mr. Rahul. My name is Jack Paul and I am a consultant for ABC health insurance company. How can I help you today?
	CHIME (After hearing this sound, start interpreting immediately)
Word Count: 25	
Ideal Interpretation	காலவை வணக்கம் திரு. ராகுல். என் பெயர் ஜெக் பால். நான் ABC உடல் நல காப்பீட்டு நிறுவனத்தில் ஆலோசகராக இருக்கிறேன். நான் இன்று உங்களுக்கு எவ்வாறு உதவ வண்டும்?
Mr. Rahul	காலவை வணக்கம் திரு. ஜெக். எனக்கு உங்களிடம் கட்டை ஒரு கள்வி இருக்கிறது. நான் இப்போது உங்கள் நிறுவனத்தின் வளினாட்டு மாணவர் காப்பீட்டு கொள்கை திட்டத்தின் உறுப்பினராக உள்ளேன். ஆனால் இப்போது நான் வறோ காப்பீட்டு திட்டத்திற்கு மாற விரும்புகிறேன்.
	CHIME (After hearing this sound, start interpreting immediately)
Word Count: 28	
Ideal Interpretation	Good morning Mr. Jack. I have a query for you. I am currently a member of overseas student insurance policy plan with your company. But now I am looking forward to change it.
Mr. Jack Paul	Well sure, I can help with you that, but I would like to know what changes you want in the current plan? Also, have your visa status changed recently?
	CHIME (After hearing this sound, start interpreting immediately)
Word Count: 29	
Ideal Interpretation	நிச்சயமாக நான் உங்களுக்கு உதவ முடியும். ஆனால் உங்களுக்கு எந்த விதமான மாற்றங்கள் தற்போது தய திட்டத்தில் தேவைப்படுகிறது என்று எனக்கு தெரிய வண்டும்? மலும், தங்களுடைய அயல் நாட்டு நுழைவவ சான்று நிலையில் ஏதும் மாற்றம் இருக்கிறதா?
Mr. Rahul	தற்போது நான் மாணவர் அயல் நாட்டு நுழைவவ சான்று அனுமதியில் இருக்கிறேன். ஆனால் நான் என் படிப்பை முடித்து விட்டேன் இப்போது தற்காலிக குடியிருப்பு அயல் நாட்டு நுழைவவ சான்றிற்கு விண்ணப்பித்துள்ளேன். தங்கள் எனக்கு அதற்குறி திட்டங்களை பரிந்துரை செய்ய முடியுமா?
	CHIME (After hearing this sound, start interpreting immediately)
Word Count: 27	
Ideal Interpretation	Currently I am still on student visa, but I have finished my studies and going to put an application for my temporary residency visa here. Can you please suggest me some plans for that?

The total word count for one complete dialogue will be approximately 300 words.
(approximately 150 each for both Language English and Tamil).

Practice Dialogue Urdu

The following dialogue takes place between Mr. Jack Paul, a private health insurance consultant and Urdu-speaking Mr. Sameer who wants to inquire about the upgradation of his current Overseas Student Insurance Cover.

The dialogue begins now:

Mr. Jack Paul	Good Morning, Mr. Rahul. My name is Jack Paul and I am a consultant for ABC health insurance company. How can I help you today?
Mr. Sameer	مطلع بلطاط ىكللم رىغ هتاس ىك ىنپمك ىكپآ لالحلف ىم . ىه لاولس كىا قئال ىك پآ ساپ ىرىم . كىج رُئخَب حبص سو ىتءاچ انرك لىدبت ىسا ىم با نكىل سو نكر اك ىدنب ببوصنم ىك ىسلاپ امىب تحص
Mr. Jack Paul	Well sure, I can help with you that, but I would like to know what changes you want in the current plan? Also, has your visa status changed currently?
Mr. Sameer	ىضُرَا ىنپا لىم ىم روا ىه ىلرك لمكم مىلعت ىنپا ىن ىم نكىل . سو رپ ازىو مطلع بلطاط ىهبا ىم ، لالحلف ىم ىتءكس انب ببوصنم هچك ىل ىرىم پآ ىك . اكنول اڈتسوخرد ىل ىك ازىو شىاخىر

How to respond

In Online testing, you would need to activate the segment.
Interpret each segment after you hear the sound (chime).

Mr. Jack Paul	Good Morning, Mr. Rahul. My name is Jack Paul and I am a consultant for ABC health insurance company. How can I help you today?
	CHIME (After hearing this sound, start interpreting immediately)
	Word Count: 25
Ideal Interpretation	سو ىنٹلسنك كىا ىم ىنپمك امىب تحص ىس ىب ىا ىم روا ىه لاپ كىج مان ارىم . رىم ، رُئخَب حبص سو ىتءكس رك ىس ىك دم ىكپآ ىم چا .
Mr. Sameer	ىكللم رىغ هتاس ىك ىنپمك ىكپآ لالحلف ىم . ىه لاولس كىا قئال ىك پآ ساپ ىرىم . كىج رُئخَب حبص سو ىتءاچ انرك لىدبت ىسا ىم با نكىل سو نكر اك ىدنب ببوصنم ىك ىسلاپ امىب تحص مطلع بلطاط
	CHIME (After hearing this sound, start interpreting immediately)
	Word Count: 30
Ideal Interpretation	Good morning Mr. Jack. I had a question for you. I am currently a member of overseas student insurance policy plan with your company. But now I want to change it.
Mr. Jack Paul	Well sure, I can help with you that, but I would like to know what changes you want in the current plan? Also, has your visa status changed currently?
	CHIME (After hearing this sound, start interpreting immediately)
	Word Count: 29
Ideal Interpretation	ببوصنم بءوچوم مك سو ىتءاچ انراچ ىم نكىل سو ىتءكس رك دم ىكپآ ىم ، ىم ىلسلس سا ، رورض ج ىم ىه لالح نىشىح ىك ازىو ىك پآ ىك موالع ىك سا ؟ ىم ىتءاچ انرك لىدبت ىسلاپ امىب تحص ىس نو ك پآ ىم ؟ ىه ىو لىدبت
Mr. Sameer	ىنپا لىم ىم روا ىه ىلرك لمكم مىلعت ىنپا ىن ىم نكىل . سو رپ ازىو مطلع بلطاط ىهبا ىم ، لالحلف ىم ىتءكس انب ببوصنم هچك ىل ىرىم پآ ىك . اكنول اڈتسوخرد ىل ىك ازىو شىاخىر ىضُرَا
	CHIME (After hearing this sound, start interpreting immediately)
	Word Count: 35
Ideal Interpretation	Currently I am still on student visa, but I have finished my studies and I'm going to put an application for my temporary residency visa here. Can you please suggest some plans for me?

The total word count for one complete dialogue will be approximately 300 words.
(approximately 150 each for both Language English and Urdu).

Practice Dialogue Vietnamese

The following dialogue takes place between Mr. Jack Paul, a private health insurance consultant and Vietnamese-speaking Mr. Rahul who wants to inquire about the upgradation of his current Overseas Student Insurance Cover.

The dialogue begins now:

Mr. Jack Paul	Good Morning, Mr. Rahul. My name is Jack Paul and I am a consultant for ABC health insurance company. How can I help you today?
Mr. Rahul	Xin chào ông Jack, tôi hiện đang sử dụng gói bảo hiểm sinh viên của công ty ông. Tuy nhiên, tôi muốn thay đổi gói bảo hiểm này, ông có thể tư vấn giúp tôi được không?
Mr. Jack Paul	Well sure, I can help with you that, but I would like to know what changes you want in the current plan? Also, have your visa status changed currently?
Mr. Rahul	Visa hiện nay của tôi là visa sinh viên, tuy nhiên khóa học của tôi vừa kết thúc. Tôi sẽ xin visa tạm trú trong thời gian tới. Ông có thể giới thiệu cho tôi một số gói bảo hiểm phù hợp với loại visa này được không?

How to respond

In Online testing, you would need to activate the segment.
Interpret each segment after you hear the sound (chime).

Mr. Jack Paul	Good Morning, Mr. Rahul. My name is Jack Paul and I am a consultant for ABC health insurance company. How can I help you today?
	CHIME (After hearing this sound, start interpreting immediately)
	Word Count: 25
Ideal Interpretation	Chào buổi sáng, ông Rahul. Tôi tên là Jack Paul và tôi là tư vấn viên cho công ty bảo hiểm ABC. Tôi giúp gì được cho ông hôm nay?
Mr. Rahul	Chào ông Jack. Tôi cố một thắc mắc dành cho ông. Hiện tại tôi là thành viên của loại bảo hiểm Y tế dành cho sinh viên nước ngoài với công ty ông. Nhưng tôi mong muốn được thay đổi nó.
	CHIME (After hearing this sound, start interpreting immediately)
	Word Count: 32
Ideal Interpretation	Good morning Mr. Jack. I have a query for you. I am currently a member of overseas student insurance policy plan with your company. But now I am looking forward to change it.
Mr. Jack Paul	Well sure, I can help with you that, but I would like to know what changes you want in the current plan? Also, have your visa status changed recently?
	CHIME (After hearing this sound, start interpreting immediately)
	Word Count: 29
Ideal Interpretation	Tất nhiên rồi, tôi có thể giúp ông với điều đó, nhưng tôi muốn biết ông muốn thay đổi gì ở loại bảo hiểm hiện tại? Thêm vào đó, tình trạng visa hiện tại của ông có thay đổi gì không?
Mr. Rahul	Hiện tại tôi vẫn giữ visa sinh viên, nhưng tôi vừa mới kết thúc chương trình học và lên kế hoạch để nộp hồ sơ tạm trú tại đây. Ông có lời khuyên tôi một số gói bảo hiểm được không?
	CHIME (After hearing this sound, start interpreting immediately)
	Word Count: 35
Ideal Interpretation	Currently I am still on student visa, but I have finished my studies and going to put an application for my temporary residency visa here. Can you please suggest me some plans for that?

The total word count for one complete dialogue will be approximately 300 words.
(approximately 150 each for both Language English and Vietnamese).



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Frequently Asked Questions (FAQs)

1 What documents do I require while lodging an application online?

You need a scanned colored copy of your original passport without any attestation. You also need a passport style photograph which should not be more than six months old.

2 What is the complete duration of the test?

The test duration is a maximum of 20 minutes.

3 What is the format of NAATI CCL Test?

The test has two dialogue recordings, each of 300 words, which is divided into segments of 35 words each. Dialogues are from the conversation between an English speaker and a LOTE Speaker. The test taker interprets and translates the segments from one language (spoken) to another and response of the test taker is recorded.

4 How is the NAATI CCL Test marking done?

Each of the two dialogues is worth 45 marks. A candidate must achieve a minimum of 29 marks in each dialogue and in total 63 marks out of 90 to pass the test. Less than 29 in either dialogue would be marked as a clear fail.

- Clear Fail- less than 58 marks
- Marginal fail – between 58 and 62.5 marks
- Pass- 63 marks or above

5 How to apply/ register for the NAATI CCL Test?

It's a very short process:

- Register yourself in myNAATI Portal and submit the application with all details.
- Once you receive an email confirmation from NAATI, Select the date and make payment.

6 How long NAATI takes to provide the test result?

Naati takes 4-6 weeks to send the results. Results are sent via email.

7 What topics are covered in the NAATI CCL Test?

Business, Employment, Consumer affairs, Legal, Community, Education, financial, health, Immigration, Social Services, and Housing are the most common topics.

8 Can I change the LOTE after registration?

Candidates can change the LOTE at zero cost if the test date is more than a week away. 100% penalty would be there if the candidate changes the LOTE within 7 days from the test date.

9 Is there any word limitation for the answer?

There is no word limit but you need to keep the answer as similar as the dialogue. You cannot add extra information or skip any information given in the dialogue.

10 For how long is the NAATI CCL Test result valid?

NAATI CCL result is valid for three years from the issued date.

11 Can I apply for another test immediately, if I am not happy with my test?

You have to wait for your result to apply for another test. NAATI doesn't allow to lodge a new application till the time results are declared for the test by NAATI. You may also apply for a reevaluation.

12 Is it possible to reschedule the test? And how?

Yes, only if the test date is after more than 7 days.

To reschedule, the first scheduled session must be rejected and a new slot needs to be booked as per the availability.

13 How many days NAATI gives to make the payment for the application?

After making an application online, NAATI sends an email and gives 7 days to make the payment.

14 Where can I contact NAATI if I have any issues?

Candidates can contact NAATI on their official email address: info@naati.com.au in case of any queries related to fees, payment, material, test date, exam etc.

Reference:

National Accreditation Authority for Translators and Interpreters, n.d. NAATI. [Online]

Available at: <https://www.naati.com.au/other-information/ccl-testing/>

[Accessed 12 May 2018].



Aussizz provides CCL Coaching for all test-takers!

- Highly experienced CCL experts as your mentor and coach
- Flexible online classes
- You can learn at the comfort of your home with our online coaching platform.
- 2 types of courses: Express Coaching (1 Month) and Intensive Coaching (2 Months)
- Full access to high-quality, curated CCL test materials (with vocabulary and sample dialogues to practice) through www.ccltutorials.online. Mock tests and evaluation tests to assess and improve your skills.

Visit our website <https://ccltutorials.online/> for more information regarding the NAATI CCL Test and CCL Coaching class timings and schedules.

For tips, tricks, and the latest information regarding the NAATI CCL Test, follow our Facebook Page <https://www.facebook.com/ccltutorials>

Aussizz Group is a leading name in the migration and education sectors. The company provides tailor-made and result-oriented services to its clients who are actively seeking to study or settle in Australia. Since its inception, the company

has served over 40,000 clients to migrate to Australia on various visas such as general skilled migration visas, partner visa and multitude of temporary visas.

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Aussizz Migration



- Skill assessment
- Post-study Work Visa (485A)
- Skilled Graduate Visa (485B)
- Skilled Independent Visa (189)
- Skilled Nominated Visa (190)
- Skilled Regional (Provisional) Visa (489)
- Student Visa (500)
- Visitor Visa (600, 601, 651)
- Employer Sponsored Visa (457, ENS, RSMS)
- Family Visa (Partner Visa, Parents Visa, Child Visa and more)
- Protection and Refugee Visa
- AAT (MRT) and Ministerial Applications
- Partner Visas
- Australian Citizenship
- Resident Return Visa
- Business Visas
- Federal Court Cases

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